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COMMANDER 2000 WIRELESS

USING YOUR METRO ALARM BEFORE YOU BEGIN

1. Complete the Resident Alarm Service Agreement.
2. Check that your electrical service is in working order.
3. Check that your phone line is active if your alarm system is *monitored*.

PERSONAL IDENTIFICATION CODE (PIC)

A 4-digit number, chosen by you, necessary for *monitoring* service. This number is used to identify you over the phone, to a Metro monitoring center operator. (Choose any 4 numbers easy to remember. The number may be the same as your panel code.)

PANEL CODE

A 4-digit number used to arm, disarm and silence your alarm system.

YOUR PANEL CODE IS: _____

ACCOUNT # _____

Disarm to Level 1

Command
ACCESS CODE + 1

Voice Message Confirmation
Alarm system is **OFF**

Arm to Level 2

Command
ACCESS CODE + 2

Voice Message Confirmation
Alarm system is **ON**, level 2

Arm to Level 2, No Delay

Command
ACCESS CODE + 2 + 4

Voice Message Confirmation
Alarm system is **ON**, level 2, no delay

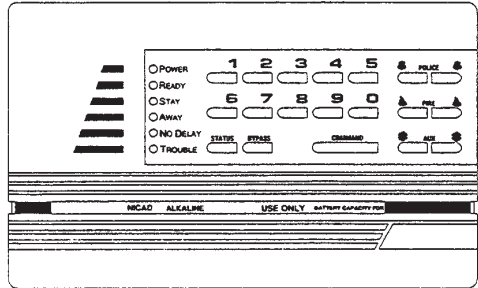
Arm to Level 2, Indirect Bypass

Command
ACCESS CODE + 2 + BYPASS

Voice Message Confirmation
Alarm system is **ON**, level 2, Sensor [sensor #] bypassed

Arm to Level 3

Command
ACCESS CODE + 3
Alarm system is **ON**, level 3



Arm to Level 3, No Delay

Command

ACCESS CODE + 3 + 4

Voice Message Confirmation

Alarm system is ON, level 3, no delay

Arm to level 3, Indirect Bypass

Command

ACCESS CODE + 3 BYPASS

Voice Message Confirmation

Alarm system is ON, level 3, Sensor [sensor #] bypassed

Direct Bypass

Command

Primary ACCESS CODE + BYPASS + [sensor #]

Voice Message Confirmation

Sensor [sensor #] bypassed

Chime On/Off

Command

ACCESS CODE + 7

Voice Message Confirmation

ON, OFF

Phone Test On

Command

ACCESS CODE + 8

Voice Message Confirmation

Phone test is ON

Sensor Test On

Command

ACCESS CODE + 9

Voice Message Confirmation

Sensor test is ON

Lights On/Off

Command

ACCESS CODE + 0

Voice Message Confirmation

ON, OFF

Define New Primary Access Code

Command

Primary ACCESS CODE + STATUS + 8 + [new primary access code]

Voice Message Confirmation

Announces [new primary access code] okay

Define New Temporary Access Code

Command

Primary ACCESS CODE + STATUS + 7 + [new temporary access code]

Voice Message Confirmation

Announces [new temporary access code] okay

Review Alarm Memory

Command

COMMAND + STATUS

Voice Message Confirmation

Alarm memory is okay, or sensor [sensor #] [alarm type] alarm memory

Review Panel Status

Command

STATUS

Voice Message Confirmation

Hello!

Adjust Speaker Volume

Command

COMMAND (press and hold)

Voice Message Confirmation

Hello!

SERVICE REQUEST CHECKLIST

This checklist will help you with requesting service for your alarm system.
Please help Metro give you the best possible service by checking the following:

PROBLEMS	WHAT TO CHECK
Alarm won't arm	<p>Are you using the correct four-digit panel code? Have you tried pressing the reset button (#), then entering the panel code? Is there a green light ready?</p>
<p>No green light No power Panel dead</p>	<p>Is the breaker on? Is the transformer plugged in or could it be plugged into a switch controlled outlet? Are all doors and windows closed? Have any windows or doors been replaced recently? Has new carpet been installed?</p>
<p>Alarm went off Received notification of a false alarm</p>	<p>If home, what room were you in? Did the panel make noise? Is it possible the enter/exit delay time expired? Is the bedside alert button out of reach from children and pets? Do all doors and windows close securely? Has there been any carpet work done lately?</p>
"Service Required" light on	<p>The Service Required Light will be ON if the panel has a trouble condition. To view the trouble condition, press (*) then (2). If zone light</p> <p>1) is on, your back up battery is low or charging. The low battery signal will be sent to the monitoring center. Please wait 24 hours after AC power is turned on to see if this will clear. If not, call Metro's Customer Service Department. NOTE: IF the panel sounds a chirping tone, this can be reset/silenced for 24 hours by pressing (*) then (2) then (#). This will not reset the service required light.</p> <p>2) is on, the AC power is lost. The service required light will come on. The Service Required Light will turn off after AC power is restored.</p> <p>3) is on, this means there is a malfunction. Service if required.</p> <p>4) is on, this means that the panel tried to communicate with the Central Station and failed. If there has been no telephone service in the unit until now, this zone light would show indication that the panel had been previously set off (tripped) and failed to communicate. Press the (#) button to clear the trouble condition and exit the trouble viewing mode.</p>
"Alarm Memory" light on	<p>Alarms caused during the previous armed period are stored in memory. To view these alarms, press (*) then (3). The "Memory" light will flash and the alarm(s) will be displayed on the flashing zone lights. The "Memory" light will be ON only if there was an alarm during the previous armed period. Arm and disarm your system or press (#) to clear and return to Ready.</p>
Telephone Problems	Call Metro first